

SAMANTHA KUMAR

PERSONAL DETAILS

-  **Name**
Samantha Kumar
-  **Address**
Manchester, United Kingdom
-  **Phone number**
+44 4091 189421
-  **Email**
example@cvmaker.uk

SKILLS

- Grief and behaviour counselling
- Medication management
- Treatment plans
- Crisis management
- Patient care
- Training and development
- Mentoring
- Community outreach
- Program management
- Conflict resolution

EDUCATION

NVQ (Levels 1-3) Health and Social Care,
Manchester College

CERTIFICATIONS

Level 2 First Aid, ProTrainings

ADDITIONAL EXPERIENCE

Support Worker Volunteer, Shout UK
2017 - Present

Compassionate Support Worker with over five years of experience in delivering clinical, physical, and emotional support to children, young adults, and adults. Committed to providing outstanding personalised care with proven success in developing and stewarding long-term relationships with patients and community members. Highly skilled in coordinating operational tasks and cross-collaborating with colleagues to create care plans, ensuring happy and healthy patients.

WORK EXPERIENCE

Support Worker

2021 - Present

Salvation Army, Manchester

Collaborate with dedicated team of professionals to provide safe, high-quality, and positive support. Liaise with external agencies and community workers to ensure adequate supplies and upkeep of items within supported living setting. Safeguard health and mental well-being of those in need by creating support strategies and ensuring access to meaningful activities and resources.

- Redesigned monitoring system by creating advanced “check-in” system to manage status of individuals more efficiently.
- Designed and implemented new programs, enhancing social skills and self-esteem of participants.

Residential Support Worker

2020 - 2021

Ladybrook Manor, Greater Manchester Area

Provided emotional, social, and cultural support to vulnerable youth, aiding in the development of practical skills to navigate day-to-day life. Built and maintained trusting rapport with children and families, fostering trust and communication. Created, updated, and communicated individual person's risk assessments and maintained detailed reports, log books, and meeting minutes.

- Facilitated supportive services and training sessions to address certain areas of concerns.
- Recognised by manager for consistently maintaining positive rapport with youth while ensuring upkeep of all forms and progress notes.

Mental Health and Social Care Associate

2018 - 2020

NHS, Manchester

Partnered with care workers to counsel individuals and groups of people while adhering to adherence to established facility procedures, protocols, and standards. Assessed, diagnosed, treated, and proactively prevented mental, behavioural and emotional issues by assisting in one-on-one counselling and group sessions. Monitored progress by observing personal and social behaviours, proactively identifying different physical disabilities and mental health needs.

- Initiated weekly meetings with community groups and social services, contributing to developing new services and mental health programs.
- Enhanced daily operations by creating an all-inclusive training booklet on protocols and procedures of processes for new hires to benefit from.