

MANCHESTER, UK

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★ SKILLS

Security Operations
Safety Management
Security Sytems
Surveillance
Emergency Response
Team Management
Performance Tracking

★ EDUCATION

Diploma in Security Management

Manchester Metropolitan University, 2015

High School Diploma
St. James School, Manchester, 2014

* COURSES AND CERTIFICATES

Certified Security Professional (CSP) The Security Institute, 2022

First Aid and CPR Certification High-Speed Training, 2018

SafeGuard Security Services, 2018

Conflict Resolution and De-escalation Training, 2018 CCTV Surveillance Training, 2017 Fire Safety and Emergency Response Training, 2016 Access Control and Alarm Systems Certification, 2016

★ REFERENCES

Available upon request

★ SHORT BIO

Highly skilled and Certified Security Professional (CSP) committed to ensuring the safety and security of individuals and property. Reputable track record of exceptional observational and problemsolving skills, enabling effective responses to various security challenges. Dedicated to maintaining a high level of professionalism and providing excellent customer service.

★ WORK EXPERIENCE

Security Supervisor Secure Solutions Ltd, London | 2018 - Present

Manage a team of security officers, ensuring they are well-trained and equipped to handle security responsibilities effectively.

Oversee the implementation of security protocols, including access control, CCTV monitoring, and alarm response. Collaborate with law enforcement and emergency services as needed.

- Trained a high-performing team of 20 security guards, boosting morale and providing rewards or initiatives.
- Upheld a 95% customer satisfaction rating by assisting visitors and addressing inquiries and concerns

Security Officer SafeGuard Security Services, Manchester | 2016 - 2018

Conducted routine patrols of assigned areas to deter unauthorised access and maintain a visible security presence. Monitored CCTV cameras and alarm systems, promptly responding to any suspicious activities or incidents. Participated in ongoing training programs to enhance security skills and knowledge.

- Achieved all security logistics objectives and priorities while ensuring schedules were met and communicated to management.
- Developed a Microsoft Excel shift roster spreadsheet to coordinate better manpower utilisation, which improved staff morale and equal opportunity.