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Birmingham, United Kingdom

# James Thompson

## Education

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5 GCSEs, City of Bristol College, 2018

- Math (A), Engineering (B) English (B), German (B), Science (B).

## Skills

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- Plumbing System Installation
- Gas Appliance Servicing
- Pipefitting and Welding
- Heating System Maintenance
- Water Supply and Distribution
- Drainage System Repair
- Leak Detection and Repair
- Boiler Installation
- Health and Safety Procedures

## Courses and certificates

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- Health and Safety in Plumbing and Heating, Institution of Occupational Safety and Health (IOSH), 2021
- Gas Safe Registered Engineer, Gas Safe Register, 2020
- Water Regulations Advisory Scheme (WRAS) Certification, WRAS, 2019
- Level 2 Diploma in Plumbing Studies, City & Guilds, 2019

## References

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Available upon request

## Personal profile

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Meticulous Plumber with 2 years of experience in manufacturing plants. Proficient in installing, maintaining, and repairing plumbing systems in residential and commercial settings. Strong problem-solver with a commitment to delivering high-quality work. Seeking to leverage technical expertise and strong collaboration skills to optimise plumbing systems for increased functionality and reduced energy consumption.

## Work experience

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### Plumbing Assistant, South London Plumbing Services, London, 2021- 2023

Assisted in the installation and repair of plumbing and heating systems under senior plumber supervision. Conducted routine maintenance checks on residential plumbing systems. Assisted in responding to emergency plumbing service calls.

- Achieved a 15% reduction in water consumption for residential plumbing systems over six months through the development and implementation of a water conservation programme.
- Introduced a streamlined routine maintenance checklist, reducing the time required for inspections by 20% and improving overall efficiency in scheduled maintenance tasks.
- Ensured full compliance with Gas Safe regulations for gas appliance installations, resulting in a 100% pass rate during inspections and audits.

## Additional experience

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### Plumbing and Domestic Heating Technician Level 3 Apprentice, REDFERN HEAT PUMPS LTD, 2020

- Implemented proactive maintenance, resulting in a 30% reduction in repair callbacks, enhancing customer satisfaction and minimising operational disruptions.
- Completed 200 hours of training, including 120 hours of classroom instruction and 80 hours of on-the-job training, enhancing technical proficiency and troubleshooting skills.
- Introduced a streamlined procedure, achieving a 15% reduction in heating system installation time, optimising project timelines, and improving overall efficiency.