

Certified heavy goods vehicle (HGV) driver with 5 years of experience ensuring safe and efficient transportation of goods. With excellent customer service skills, proficient in driving heavy goods vehicles and adhering to regulations, ensuring smooth and secure transportation. Adept at navigating a diverse road network, handling various cargo types, and maintaining flawless attention to detail while navigating the roads.

WORK EXPERIENCE

Heavy Goods Vehicle Driver

2021 - Present

BritCargo Movers, Manchester

Operated heavy goods vehicles, including articulated lorries, to ensure the secure transportation of various goods. Conducted comprehensive pre-trip inspections, identified and addressed any mechanical issues promptly to maintain vehicle integrity and safety. Planned and executed efficient delivery routes, considering factors such as traffic, weather conditions, and time constraints.

- Achieved a 98% on-time delivery rate by conducting pre-trip inspections, implementing efficient route planning strategies, and promptly resolving mechanical issues.
- Maintained a stellar safety record while operating heavy goods vehicles, conducting thorough inspections, and strictly following handling protocols, resulting in zero accidents or incidents during deliveries.

Truck Driver

2019 - 2021

Eddie Stobart Logistics, Manchester

Operated and maintained commercial trucks for the safe transportation of goods across various UK locations. Conducted thorough pre-trip inspections, optimised routes, and adhered to traffic laws and company policies. Communicated with dispatchers, customers, and warehouse personnel for efficient coordination and issue resolution. Ensured proper loading, securing, and unloading of goods with attention to detail. Maintained accurate delivery records and provided customer service.

- Led a team initiative to improve loading and unloading processes, increasing efficiency by 30% and reducing wait times for customers by 20%, enhancing overall service quality.
- Recognised for exceptional customer service, receiving positive client feedback and achieving a high customer satisfaction rating of 89%, leading to repeat business and increased customer loyalty.

SKILLS

Vehicle maintenance, Knowledge of UK road networks, Traffic laws and regulations, Route planning, Highway code, Tachograph systems

EDUCATION

Driver Certificate of Professional Competence (CPC)

2020

National Compliance Training, Manchester

General Certificate of Secondary Education

2018

The Manchester Grammar School, Manchester

LANGUAGES

English

Native speaker