

# Samantha Thompson

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## Personal Profile

Experienced NHS E-Consultant with over 5 years of experience in healthcare informatics, telemedicine, and eHealth solutions. Committed to improving patient care and healthcare systems by integrating innovative technology. Proven ability to lead and implement digital health initiatives while ensuring patient confidentiality and data security.

## Work Experience

### Senior NHS E-Consultant, National Health Service (NHS), London, UK | 2015 – Present

Lead the implementation of a telemedicine program, connecting remote patients with specialists. Spearhead the integration of Electronic Health Records (EHR) across NHS facilities, improving access to patient data and enhancing clinical decision-making. Develop and manage e-consultation platforms, ensuring secure and efficient communication between healthcare professionals. Collaborate with IT teams to enhance data security and compliance with healthcare regulations (HIPAA).

- Achieved a 30% reduction in in-person appointments through the successful implementation of a telemedicine program.
- Enhanced clinical decision-making with improved EHR integration, streamlining patient data access across NHS facilities.

### Junior NHS E-Consultant, Midland Health Trust, Birmingham, UK | 2012 – 2015

Assisted in the rollout of telemedicine services, supporting remote patient consultations. Managed and maintained EHR systems, ensuring data accuracy and access control. Contributed to the development of Health Information Exchange (HIE) protocols for seamless data sharing among healthcare providers. Worked closely with senior consultants to implement telehealth technologies and e-consultation solutions.

- Facilitated a 20% increase in remote patient consultations through active support in the rollout of telemedicine services.
- Improved EHR system accuracy, reduced data retrieval time by 25%, and enhanced data sharing efficiency among healthcare providers by implementing Health Information Exchange (HIE) protocols.

## Skills

Telemedicine  
Electronic Health Records (EHR) Management  
Healthcare Informatics  
Health Information Exchange (HIE)  
Telehealth Technology  
E-Consultation Platforms  
Data Security and Privacy (HIPAA)  
Project Management  
Clinical Decision Support Systems (CDSS)

## Education

Doctor of Medicine (MD), University of Oxford, UK

- Thesis: "Innovations in Telemedicine for Enhanced Patient Care"

Bachelor of Medicine, King's College London, UK

## Courses & Certificates

Certified Health Informatics Professional (CHIP) – UK Health Informatics Society, 2022  
Telemedicine and Telehealth Certification – NHS Digital Academy, 2022

## References

Available upon request.