

CHARLOTTE JOHNSON

Experienced, self-motivated, and reliable cleaner with over 5 years of extensive experience maintaining cleanliness in large office spaces and hotels. Excel in team environments and working independently, demonstrating initiative and proactive problem-solving skills. Committed to maintaining high standards of hygiene and cleanliness while prioritising environmentally friendly methods in all my work.

PERSONAL DETAILS

- Name**
Charlotte Johnson
- Address**
London, UK
- Phone number**
+44 1632 960328
- Email**
example@cvmaker.uk

SKILLS

- Cleaning Techniques ★★★★★
- Operating Cleaning Equipment ★★★★★
- Health & Safety Compliance ★★★★★



WORK EXPERIENCE

2019 - Present

Office Cleaner

GHI Company, London

Uphold office cleanliness by performing general cleaning tasks such as sweeping, mopping, vacuuming, and dusting. Regularly empty waste bins, remove trash and follow proper waste disposal procedures. Sanitise restrooms, replenish supplies and maintain high standards of hygiene. Collaborate with team members to successfully complete larger cleaning projects, demonstrating effective teamwork skills and achieving optimal results.

- Recognised for implementing time-saving cleaning procedures and consistently praised by clients and supervisors for meticulous attention to detail, ensuring high cleanliness and hygiene standards.

2017 - 2019

Housekeeping/Cleaner

The Tower Hotel, London

Provided thorough cleaning for guest rooms and public areas, ensuring meticulous attention to detail. Expertly changing bed linen, cleaning bathrooms, and replenishing amenities maintained a pristine environment. Responded to guest requests with a professional and friendly demeanour and collaborated seamlessly with the housekeeping team to ensure smooth operations.

- Consistently praised for maintaining impeccably clean and well-organised rooms, enhancing guest satisfaction, positive online reviews, and implementing a streamlined inventory management system that reduced costs and waste.



EDUCATION & CERTIFICATES

2017

First Aid Training

Siren training, London

2016

General Certificate of Secondary Education (GCSE)

Hammersmith Academy, Cambridge

2016

Level 2 Certificate in Cleaning Principles

City & Guilds, London