

Emma Smith

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London, United Kingdom

Personal Profile

Dedicated and highly skilled Beauty Therapist with over 5 years of experience in the beauty industry. Honed skills and knowledge to provide top-notch treatments and exceptional customer service. Committed to continuous learning and staying updated on the latest beauty trends.

Skills

- Skincare Treatments
- Waxing
- Massage
- Nail Care
- Makeup Application
- Body Treatments
- Beauty Product Knowledge
- Client Consultation
- Staff Training
- Health and Safety Regulations

Education

Diploma in Beauty Therapy, London School of Beauty, 2017

Courses & Certificates

- Advanced Skincare Techniques - Institute of Advanced Aesthetics, 2023
- Massage Therapy Certification - London Institute of Massage, 2021
- Certified Beauty Therapist (CBT) - Beauty Therapy Association of the UK, 2020
- Waxing Specialist Certification - Beauty and Wellness Academy, 2018

Work Experience

Senior Beauty Therapist Glamour Spa, London | 2020 - Present

Managed a team of junior therapists, providing guidance and training to ensure high-quality service delivery. Conducted in-depth client consultations, analysing skin conditions and recommending personalised skincare regimens. Administered advanced facial treatments, including microdermabrasion and chemical peels.

- Achieved a 98% client satisfaction rate through exceptional service and building strong client relationships.
- Developed and implemented new spa packages and treatment offerings, resulting in a 20% increase in revenue.

Junior Beauty Therapist Elegance Beauty Salon, Manchester | 2017 - 2020

Assisted senior therapists with a wide range of beauty treatments, gaining hands-on experience and perfecting techniques. Managed appointment scheduling and maintained client records, ensuring efficient operations. Conducted basic skincare consultations and recommended suitable products for home care. Contributed to maintaining a clean and organized salon environment.

- Achieved proficiency in key beauty services, including waxing, nail care, and makeup application, demonstrating continuous improvement and dedication to skill development.
- Consistently received positive feedback from satisfied clients for attentive service and a friendly demeanour, fostering client loyalty and enhancing the salon's reputation.

References

Available on request

Thank you for viewing my CV!