

SHORT BIO

Confident, outgoing, and social college graduate with one year of experience working in customer service. Skilled in communication, time management, and cash handling. Have some cocktail-making knowledge and a Level 1 award in Catering and Hospitality. Motivated to pursue my ambition to become a bartender and professionally develop.

WORK EXPERIENCE

Retail Sales Assistant

On Time Recruitment - Birmingham

- Greeted, served, and handled all duties with a smile.
- Keeping the sales floor tidy, organized, and clean.
- Handling transactions and using tills.
- Making sales recommendations and promoting products.

Shop Floor Sales Assistant

Salvation Army Trading Co. Ltd. - Birmingham

- Working as a team and helping with customer queries.
 - Welcoming customers and assisting on the shop floor.
 - Multi-tasking and managing time to complete tasks.
 - Providing excellent customer service and satisfaction.
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COURSE

Catering and Hospitality (Level 1)

University of Birmingham

Learned how to prepare, present, and serve food and beverages to customers. Developed health and safety awareness for catering, hospitality, food, and beverage services.

EDUCATION

GCSEs

2019

Birmingham City College

Relevant GCSE courses: Food Technology (6), Math (8), English (7).

SKILLS

Customer Service

Cash handling

Communication

Cocktail making

ACHIEVEMENTS

Attended a cocktail-making masterclass in 2020. Knowledge of 50 different cocktails.

Won first place at an independent ballet dancing competition in 2017.