

## ADDITIONAL INFO

Address  
London, United Kingdom

## PERSONAL PROFILE

Creative bartender and certified mixologist passionate about crafting unique and memorable experiences for patrons. Strong understanding of mixology, exceptional customer service skills, and a flair for creating visually appealing and delicious cocktails.

## SKILLS

Mixology and cocktail crafting, customer service, bartending techniques and equipment operation, inventory management, menu development and pricing, drink presentation and garnishing, bar maintenance and cleanliness, cash handling and POS systems.

## WORK EXPERIENCE

**Bartender/Mixologist** 2021 - Present

Sip & Savour Lounge, London

Leverage dynamic blend of mixology expertise and bartending finesse to craft exceptional and innovative cocktails. Provide personalised recommendations, curate an enticing beverage menu with an eye for industry trends, and ensure timely delivery of orders. Revise and refresh the cocktail menu regularly, incorporating seasonal and trending selections to captivate customer interest.

- Boosted customer satisfaction scores by 60% by providing personalised cocktail recommendations and engaging interactions.
- Implemented effective inventory control measures, reducing waste by 10%, and maintaining a positive, collaborative work environment.

**Junior Bartender** 2018 - 2020

Cheers Bar, Manchester

Assisted in maintaining a clean and organised bar area, ensuring compliance with health and safety standards. Developed proficiency in operating POS systems and handling cash transactions. Collaborated with the senior bartender in creating new signature cocktails.

- Demonstrated excellent customer service skills, resulting in a 25% increase in repeat customers.
- Gained hands-on experience in preparing and serving a variety of cocktails.

*Additional Experience: Waitress, The Elegant Bistro, London | 2015 - 2017*

## EDUCATION &amp; CERTIFICATES

Advanced Mixology Certification | Mixologist Institute, 2020  
Certified Bartender | UK Bartenders Guild, 2018  
Diploma in Mixology and Bartending | International Bartender Institute, London | 2017

## REFERENCES

Available on request