

Rana Devi

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Manchester, UK

Personal Profile

Dedicated and creative baker with over 10 years of experience in crafting delicious baked goods. Passionate about creating mouthwatering pastries, bread, and cakes which are matched through a commitment to delivering exceptional customer service. Proven ability to thrive in a fast-paced kitchen environment and excel in team collaboration and individual problem-solving.

Work Experience

Senior Baker

Gourmet Confections, London | 2015 – Present

Lead a team of junior bakers in daily bakery operations, overseeing production and quality control. Manage ingredient sourcing, maintain inventory, and foster strong supplier relationships to optimise cost-efficiency, ensuring smooth supply chain and minimal wastage. Develop and implement quality assurance protocols to uphold the bakery's standards and ensure all team members adhere.

- Led the bakery team to receive the prestigious "Best Bakery of the Year" for 2020, 2021, and 2022 awards in the local culinary competition, showcasing the commitment to excellence in both taste and presentation.
- Achieved consistently high customer ratings and reviews, maintaining an average rating of 4.8 out of 5 stars on various online platforms.

Junior Baker

Sweet Delights Bakery, London, UK | 2012 – 2015

Assisted senior bakers in preparing and baking a wide range of bread and pastries. Developed expertise in shaping dough and ensuring consistent quality in baked goods. Collaborated with the team to maintain a clean and organised workspace

- Gained experience interacting with customers, taking orders, and providing product recommendations.
- Implemented food safety protocols and participated in regular health and safety training.

Skills

- Bread Baking
- Cake Decorating
- Dough Preparation
- Ingredient Sourcing
- Menu Planning
- Staff Training
- Food Safety
- Kitchen Equipment
- Recipe Development
- Customer Service

Education

Diploma in Baking and Pastry Arts
London Culinary Institute, London, UK, 2012

Certifications

Food Hygiene Certificate
UK Food Standards Agency

Professional Baking Certification
London Culinary Institute

References

Available on request